



WHO SHOULD CONSIDER THESE PLANS?

These **annual** plans are designed for larger businesses and provide all the cost savings and stability of our standard Moodle hosting and support along with expanded plugins, themes, and supplemental support and training as are typically required by enterprise level organizations.

What is included in this plan?

- The latest stable build of Moodle LMS with all the core Moodle plugins
- Additional, version compatible, EE approved plugins of your choice
- BigBlueButton free version (upgrade available for an additional fee)
- Intelliboard free version (upgrade available for an additional fee)
- Advanced theme options with some branding possibilities (Themes: Clean, More and other approved, version compatible themes additional as desired for greater flexibility in branding)
- Full site admin access including control over user base and number of courses created or categories created
- Https connection is required and included for all sites ending in *.expertlearning.net as that
 is our client-base host domain. Use of your own URL address is welcome and we will provide
 support for configuration as required.

How much support is available with this plan?

- Support for codebase and server environment: 365/24/7 monitoring and maintenance is handled by our expert network and infrastructure team. Software updates, fixes, and minor point upgrades are included as per our standard Service Agreement. Enterprise plans include extra support time to accommodate at least one major point upgrade each year.
- Increasing amounts of ongoing user-related "how to" technical support is included
 in each plan according to the number of users you have. See the matrix for details.
 Enterprise plan users may allocate their support hours for technical, administrative,
 or instructional issues as well as training and theme development.
- Additional support can be purchased separately either at \$100/hour or in blocks of 10 hours at \$900/block.

USER RUBRIC	STORAGE	SUPPORT INCLUDED	HOSTING FEE
10,000	250GB	40 Hours	\$25,000
15,000	250GB	50 Hours	\$36,000
20,000	250GB	60 Hours	\$44,000
25,000	250GB	80 Hours	\$55,000
30,000	250GB	80 Hours	\$60,000
50,000	500GB	80 Hours	\$90,000
Over 50,000	TBD	TBD	Call for Quote

